

### **Before You Begin Registration**

To register as a volunteer using the **NEW** Skate Canada online event registration system, please have the following information ready before proceeding:

• An email address to use for your account

The account email address and password you create for this competition can be used for subsequent Skate Canada competition registrations.

## If You Do Not Have An Account, Create Your Account:

• Click on "Login" in the top right hand corner or go directly to: https://registration.skatecanada.ca/login/

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	Skate Canada Event Registration System	

- Create your account with a valid email address and a password. Filling out all mandatory sections marked with a \*.
- Make Sure to Select the option to **register into programs.** This allows you to add yourself as a participant for programs. Please take note of your email address and password to register for subsequent events with Skate Canada.

Have an Account? If you've registered with us previously, please login below to proceed.	First Time Registering? If you have never registered for a program on this website, you will need to setup an account to get started. Required Fields are marked with an asterisk •
Email Address: Password: LOGIN	Account Login Information Please provide an email and password (minimum 6 characters) for the primary member of your account. Keep this information to register your participants for additional programs in the future and to gain access to member features, such as registration invoice history, participant profiles and account calendars.  Email Address Password Confirm Your Password
Forgot your password? Click here to reset your password.	Member Information     Please provide the main contact for this account. Participants can be added to the account once created.
	First Name *
	Gender * Birthdate (00/HH/YWY) Female / / / /



### If You Have An Account, Login:

• If you already have an account, login to your Skate Canada account by clicking on "Login" in the top right hand corner

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• Enter your email address and password in the left-hand section under the heading "Have an Account?"

Have an Account? If you've registered with us previously, please login below to proceed.	First Time Registering? f you have never registered for a program on this website, you will need to setup an account to get started. Required Fields are marked with an asterisk •					
Email Address: example@123.com Password: password LOGIN	Account Login Information         Please provide an email and password (minimum 6 characters) for the primary member of your account. Keep this information to register your participants for additional programs in the future and to gain access to member features, such as registration invoice history, participant profiles and account calendars.         Email Address •       Password •         Confirm Your Password •					
Forgot your password? Click here to reset your password.	Member Information     Please provide the main contact for this account. Participants can be added to the account once created.					

## If You Have and Account, But Have Forgotten Your Password:

• Click on this Forget Password link. Enter your email address that you used to create your account.

Have an Account? If you've registered with us previously, please login below to proceed.	First Time Registering? If you have never registered for a program on this website, you will need to setup an account to get started. Required Fields are marked with an asterisk *				
Email Address:			. Keep this information to register your participants		
	Email Address *	Password *	Confirm Your Password •		
Forgot your password? Click here to reset your password.	Member Information     Please provide the main contact for this account. P	articipants can be added to the account once create	d.		
	First Name *	Last Name *			

• An email will be sent to you prompting you to reset your password



# **Event & Form Selection:**

• Click on the event for which you wish to register under Volunteer Opportunities and click Register.

Program Registrations Quick Search:				CALENDAR VIEW
	Volunteer: Autumn Classic Int	ternational Volunteer		
	Program Description		Fees	
2019 Autumn Classic International - General Volunteer » View Details 5 Event(s)				
Start & End Date: Sep 11, 2019 - Sep 15, 2019	Day / Time / Location: Sept 11 - Sept 14, 2019 Sixteen Mile Sports Complex, Arena		ſ	REGISTER

• Select the volunteer role(s) and the dates and times you would like to register for and click "add"

low did you find out about volunteering at this event?*		Please Describe:		First Choice: 🔞 •	
Skate Canada website/Site web de Patinage Canada	*		Ê	Catering / Restauration	•
econd Choice:   * Registration (Accreditation) / Inscription (accréditation)	-	Third Choice:	<b>.</b>	September 11, 2019 🕢 Morning / Matin Afternoon / Après midi	
eptember 12, 2019 🔞		September 13, 2019 😡		September 14, 2019 @	
Evening / Soir		Morning / Matin Afternoon / Après midi Evening / Soir		Morning / Matin	
		Total number of hours *			
eptember 15, 2019 🕢 Afternoon / Après midi		More than 20 / Plus de 20 heures	-		

• Once you've added all the roles and availability you will be registering for, click on "Shopping Cart" in the top menu.





# If you get the "Not Enough Participants" Error

You have encountered the following error(s) on this page:

- You do not have enough participants to enroll in this program.
  - Go to your profile by Clicking **My Account** and select the "**participants**" option from the dark grey menu bar.



• You will then need to select "add new participant" and select the option to add yourself as a participant to register for programs. From there you will be able to complete the steps from above.

	Account	Calendar	1. Participants	Invoices	Message Lists
Participants					
+ Add New Participant	Participant Import				
Filter Participants By:					



# Confirmation of Registered Events and Volunteer Details:

• Confirm the events and volunteer details in your shopping cart. If the events are correct, click "Contact Information"

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	Back to Main Site	[+] New Page	Participants 👻	Volunteers 👻	[ Registratio	nn - hidden ] 👻 🛛 🗛			
1. Your Cart (1 item)				×	Empty Cart	Cart Summary			© 1 day 23:58:00
Add Program									Programs (1)
Programs							CONTACT IN	FORMATION	
2019 Autumn Classic International - General Volunteer		č	] Volunteer ) Sep 11, 2019 - Sep 15, ) Sept 11 - Sept 14, 2019						

- Confirm your contact information.
- Click on any Policies that require your agreement. Click on each link, read the policies and click "Confirm".

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1. Your Cart (1 item)			(	Cart Summar	у	() 1 day
2. Contact Information						Ρ
					CONFIRM	
My Billing Information is different than my Contact Information NOTE: if you are paying by credit card, your Billing Information must be the	same as the information on your credit card sta	atements.				
Contact Information						
(Primary) Skate Canada	e da					
Skate Canada						
Policies Please review the following policies by clicking on the link below. Accept:	ance of policies marked with an asterick (*	are required to comple	te your registration			
		are required to compte	te your registration.			
kate Canada - Code of Ethics * clunteer Agreement - 2019 Autumn Classic International *						
<ul> <li>Founteer Agreement - 2019 Autumn Classic International</li> </ul>						



### **Registration Confirmation:**

• Once the registration has been processed a "Registration Invoice" receipt screen will appear. You will also receive a copy of this invoice by email. Please do not send/or reply to this email as it is an autogenerated email. You must contact the Skate Canada Event Team at the event general inbox directly if you have confirmation questions.

## **Registration Receipt**

you for your convenience.
🖨 Print
Invoice Details #

- You may print the confirmation page for your records
- A confirmation e-mail will be sent to the e-mail address for the volunteer

#### BackCheck (Criminal Records Check):

- Volunteer applicants aged 18 years and older will be asked to undergo a criminal records check.
- This will be completed as the second step in the application process. You will receive an invitation by email to log on and complete the criminal records check (via BackCheck) following the submission of your volunteer application form.
- A BackCheck email will only be sent to volunteers upon application acceptance.
- All applicable fees will be covered by Skate Canada.